

# Recovery Plan Under-Performing Indicator

**Q4 2020/21**

## Indicator Name

Number of households in temporary accommodation.

## Current Performance

**Outturn:** 95

**Target:** 70

## Historic Performance

	Q1 2020/21	Q2 2020/21	Q3 2020/21	Q4 2020/21
<b>Outturn</b>	54	97	94	95
<b>Target</b>	70	70	70	70

## Reasons for Current Under-Performance

This figure is made up of 44 single people and families in nightly paid emergency housing and 51 in temporary accommodation (temporary accommodation is made up of flats and houses across the Borough, and households can stay for, on average, two years, while they wait for a permanent housing association home or a suitable private rental.)

The Government asked local authorities to continue providing 'Everyone In' accommodation during the lock down, and we are currently accommodating 15 single people who are not in 'priority need' under the homelessness legislation; they would otherwise be sleeping rough.

Whilst this has raised our numbers in emergency housing, it has been for good reason. Since March 2020 we have provided emergency housing to 140 single people or couples due to Covid 19 and the lock downs. These placements are in addition to the accommodation we have provided for families with children or single people/couples who have a priority need.

Some of the move-ons we've put in place so far include 31 people who have secured a private rental with our help, 23 have moved into supported housing and 7 have obtained social housing.

- *7 moved to another area*
- *6 were evicted from emergency housing (due to behaviour)*
- *10 left emergency housing – outcome unknown (they didn't inform us they'd left; likely to be sofa surfing)*
- *3 went to prison*

On that snapshot of 31 December we also had 24 single people in emergency housing who are in priority need, and 10 families with either dependent children, a household with a pregnancy or a family made up of a parent and adult children with health needs.

We have noticed an increase in single people with a priority need; the most common reason for us accepting someone has a priority need from this group is due to mental health issues.

## Proposed Actions to Correct Under-Performance

We will continue to move those in emergency housing on as quickly as possible, but this remains challenging, given the lack of social housing and the difficulties many of our customers face in securing privately rented properties in the TWBC area. It is likely we will continue to see high numbers of residents approaching the Council as homeless, due to the impact of Covid 19 on finances and job prospects.

We have been using the funding we bid for from the Government to assist with move on for the people who aren't in priority need. This includes money to fund rent deposits for private lets and for support workers to help people settle into their new homes and to sustain their tenancies.